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Media Feedback
2016 Category Quantification Report
Buttermilk & Maas in South Africa

Product Definitions

Product	Definition
Buttermilk	This milk product, traditionally a by-product from butter churning, is now produced by culturing low fat or skim milk with appropriate bacteria. The milk is incubated at a controlled temperature for approximately 18 hours, after which it is cooled, packed and refrigerated. It is thick in texture and has a fairly tangy taste.
Maas	Maas, or Amasi as the product is called in rural areas, is a cultured milk product. The containers are filled and the cultures are allowed to incubate. After incubation, the maas is rapidly cooled. The product actually sets in the container, which needs to be well shaken before it is opened.

Buttermilk & Maas

Market Insights

Buttermilk/maas volumes and value saw good growth during 2015 year. The category recorded a limited price increase during the same time frame. It is believed that the value-for-money offered by the category through this limited price increase served to bolster buttermilk/maas volumes for the base year.

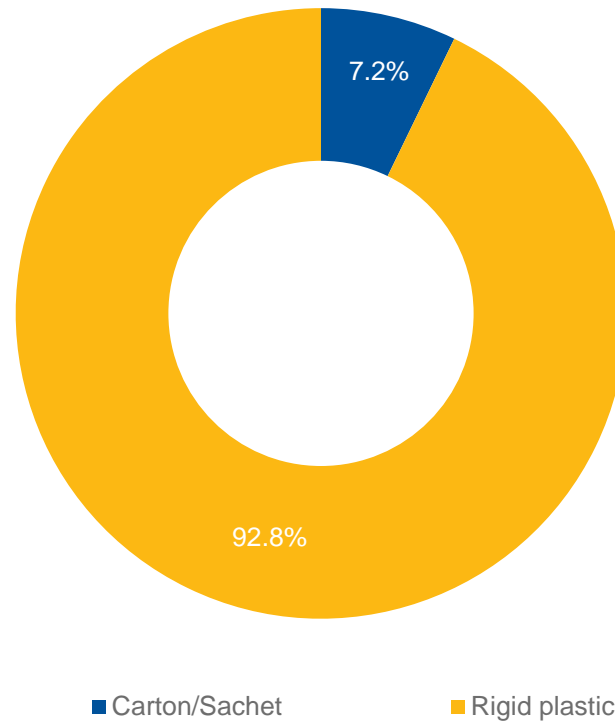
South African consumers faced pressure to stretch their budgets during 2015, particularly given the drought, the rising fuel price and the effect of the falling Rand value. In this scenario, it is hypothesised that consumers cut more expensive protein sources from their baskets in favour of more affordable sources, such as maas. It is believed that this, together with the limited price increase, boosted category sales during the base year. A similar dynamic was seen during the 2010/2011 recession.

The category maintains a retail focus overall, with top end retail and forecourts collectively achieving majority share for 2015. All sectors of the market saw growth during the base year, the only exception being on-consumption. It is believed that on-consumption is not a priority for most producers, given the limited volumes channelled into this sector and that precedence was given to channels where demand is more pronounced.

Rigid plastic, and the 2 litre pack within this, remains the mainstay of the market. This skew is expected to extend into the medium term, with carton and sachets compromising only a limited share of volumes.

The category saw a particularly good performance during 2015, but it is doubtful that this could be repeated in the short term as it is believed that the market has reached saturation levels for the time being.

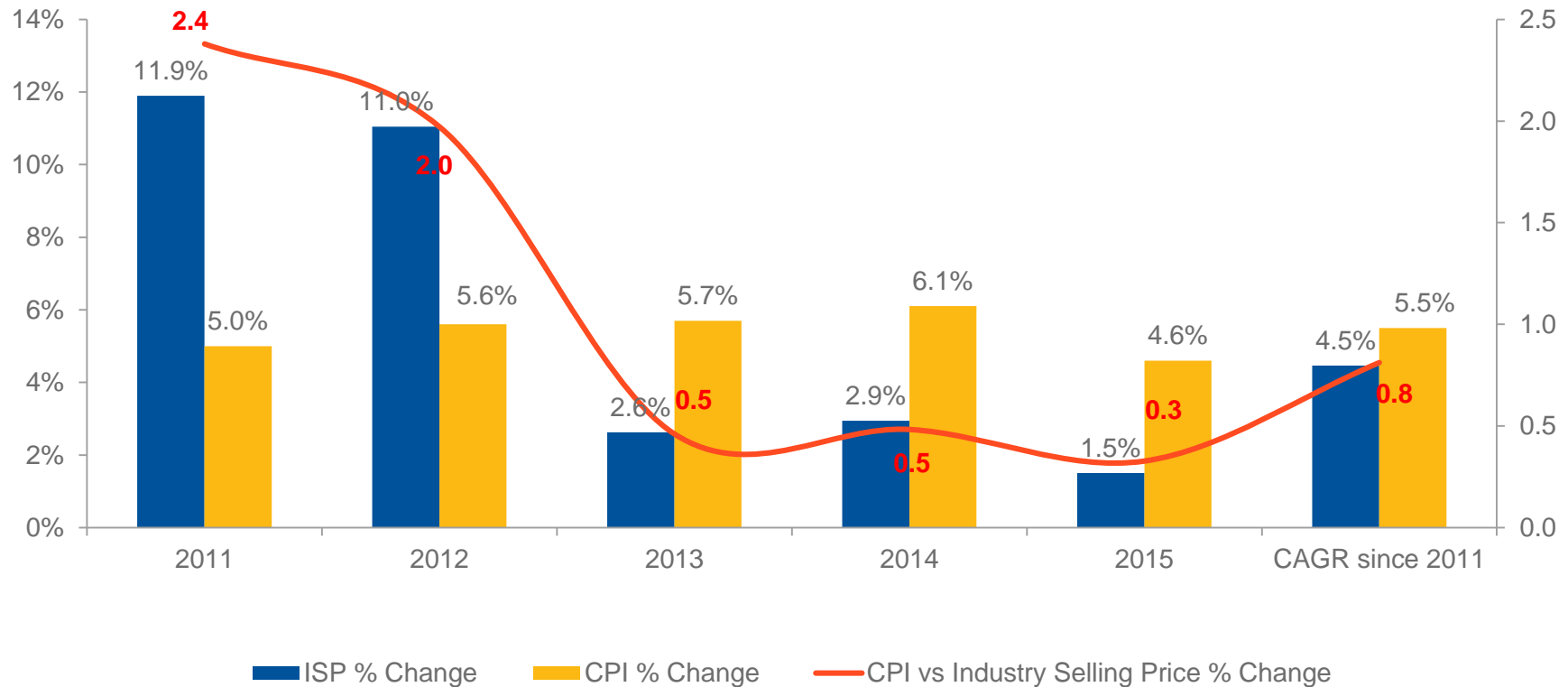
Pack Type Breakdown



The demand for rigid plastic far outweighs that for carton/sachet. The more pronounced growth in rigid plastic both for the base year and the medium term represents a continuation of this skew.

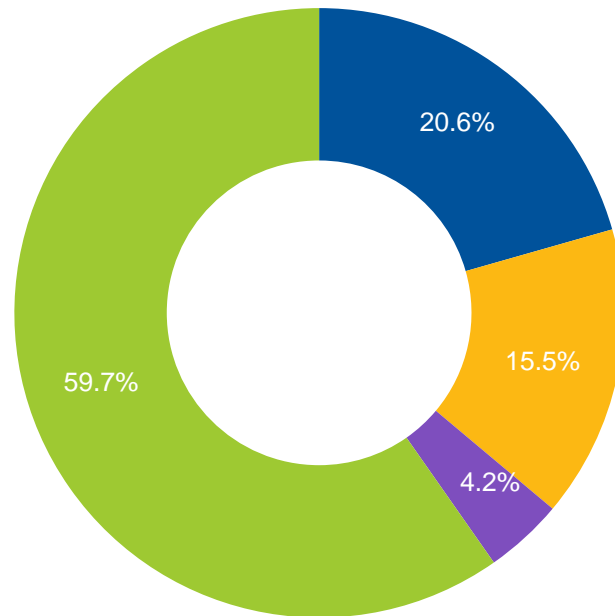
Historical Average Industry Selling Price

Industry selling price versus CPI



Buttermilk/maas producers were able to contain costs during the base year, with a lower than inflation increase of 1.5% for the year.

Channel Distribution 2015



■ Bottom End Retail

■ Wholesale/Industrial/Export

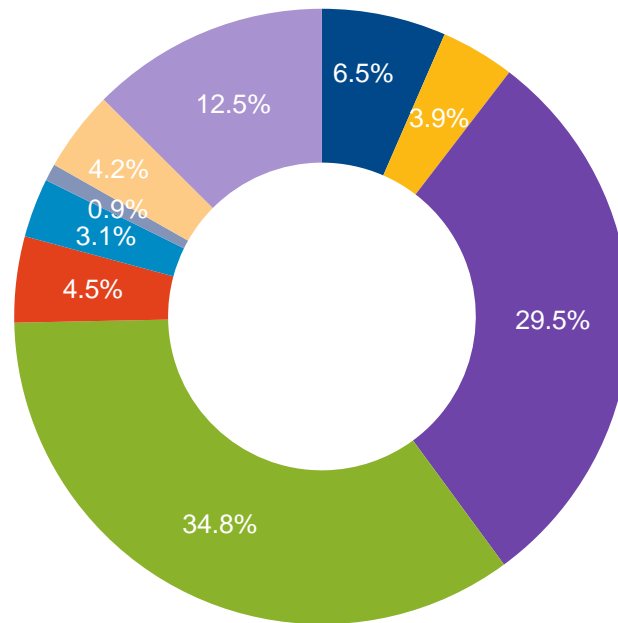
■ On-Consumption

■ Top End Retail/Forecourts

Top end retail maintained the majority share of category volumes. All sectors of the market, with the exception of on-consumption, saw growth during the base year, with the various retail facets showing the greatest increases.

Given the limited number of players in various sectors, and the need to protect player confidentiality, it was necessary to combine some of the channels.

Local Regional Distribution 2015



■ E Cape ■ Free State ■ Gauteng ■ KwaZulu-Natal ■ Limpopo ■ Mpumalanga ■ N Cape ■ North West Prov. ■ W Cape

KwaZulu-Natal is the single largest consumer of buttermilk/maas, with the Eastern Cape being the largest non-metro province. Growth was seen throughout all South African regions during 2015.

Excludes exports

Due to revised player submissions, it was necessary to adjust the 2014 regional data.

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BMi Tracking Report Schedule 2016

Packaging	Annual Beverage Publications		
All reports	Full Report (All reports below)		
<ul style="list-style-type: none"> • Packaging overview • Paper & Board • QPM • Quarterly Import 	<i>Alcoholic Beverages</i> <ul style="list-style-type: none"> • Flavoured Alcoholic Beverages • Malt Beer • Sorghum Beer • Spirits • Wine 	<i>Non Alcoholic Beverages</i> <ul style="list-style-type: none"> • Bottled Water • Carbonated Soft Drinks • Cordials and Squash • Energy Drinks • Fruit Juice • Iced Tea • Mageu • Sports Drinks 	<i>Dairy Beverages</i> <ul style="list-style-type: none"> • Dairy Juice Blends • Drinking Yoghurt • Flavoured Milk • Maas • Milk
Annual Food Publications	Confectionery & Snacks	On Request	
<ul style="list-style-type: none"> • Canned Protein • Dairy • Desserts • F&C Beverages • Pasta • Rice • Wheat and Grain 	<ul style="list-style-type: none"> • Ice Cream • Packaging of Snack Foods • South African Confectionery Market • The Impulse Market in South Africa 	<ul style="list-style-type: none"> • Biscuits and Rusks • Breakfast Foods • Baked Products • Baking Aids • Eggs • Fats and Oils • Frozen and Par-Baked Products • Premixes • Pre-prepared Meals 	<ul style="list-style-type: none"> • Processed Meat Products • Protein • Sauces • Soup and Condiments • Sweet and Savoury Spreads • Value Added Meals



Solutions



Commissioned



Instore



Promotional Effectiveness



Category Ranging



Mystery Shopping



Instore Compliance



Shopper Insights

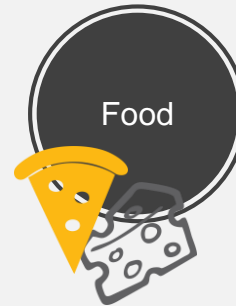


Shelf & Promotional Price Surveys

Category Quantification



Beverages



Food



Packaging

Competitive Advertising Tracking



Advertising & Campaign Testing

Omni Channel



Advertising

Advanced Analytics

Predictive Analytics



Competitive Pricing Simulation



Price Sensitivity



Statistical Optimisation Model



Promotional Effectiveness

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